

# Subpoena Software for Public Safety and Civilian Witnesses

From real-time subpoena issuance to day-of-court officer attendance tracking, CourtNotify is a proven solution that closes gaps between the courts, attorneys, public safety and civilian witnesses.

CourtNotify is a SaaS software solution used by agencies nationwide to increase court notification efficiencies, improve witness accountability and reduce court administrative time and costs.

It adds value to existing case management systems by transmitting real-time subpoenas and court-related notifications to officers and/or civilian service delivery deputies that includes receipt acknowledgments.

## Close Gaps with Public Safety Witnesses

CourtNotify can be used as a stand-alone system by public safety agencies to manage officer's subpoenas. Case details can be data entered or imported from court case management systems.

With CourtNotify, notifications can be transmitted in real-time to officers in multiple public safety agencies. Officer's schedules can be viewed and those with conflicts are red-flagged.

Officers receive notifications via their CourtNotify account, agency email, or using the companion



mobile app for iOS or Android devices. Acknowledgment links enable quick time/date stamped receipt verification. Escalation alerts are included to flag non-acknowledged notifications.

## Decrease Service Delivery Cost for Civilians

Civilian service agencies receive subpoenas electronically and assign deliveries to service deputies. Witness's service and court history are tracked, with date/time stamped delivery logs.

Witnesses with bad addresses or alias names are flagged for improved service results. Delivery statuses are saved using bar code scanners or entered on mobile devices, with real-time results viewing by participating criminal justice practitioners.

## Highly Configurable

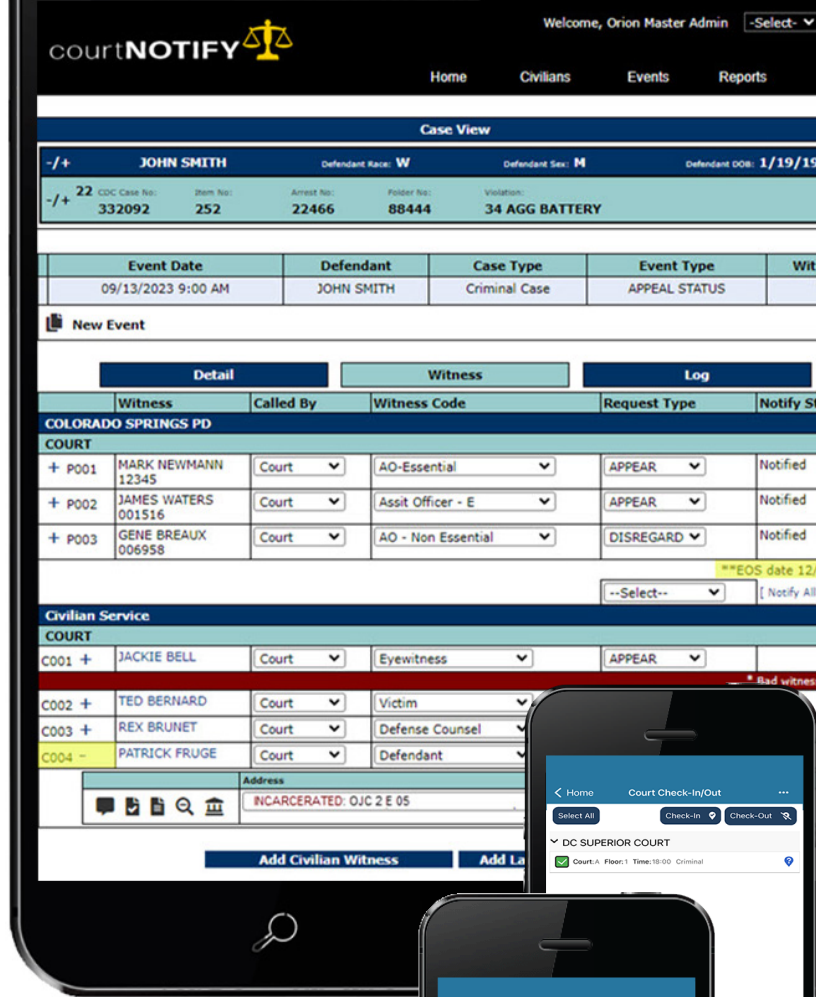
- » Configure specific court types, locations, hearing codes, field names, etc.
- » Setup notification and acknowledgment types for civilians versus public safety witnesses
- » Includes tools to coordinate officer schedules or can interface with existing scheduling systems
- » Customize document formatting including images, seals, and electronic signatures
- » Role-based security controls

## Centralized Solution for All Criminal Justice Practitioners

- » Decreases court admin time and cost
- » Reduces court delays and improves case closures
- » Improves witness attendance and accountability
- » Reduces overtime cost for unnecessary public safety witness appearances
- » Saves time and civilian service cost

## Data Security

- » Microsoft Azure Government Cloud infrastructure
- » The infrastructure environment features FedRAMP architecture with the highest levels of data security, system uptime, and built-in redundancy
- » CourtNotify BreachLock application certification



With the companion mobile app, public safety witnesses receive and can acknowledge their court notification, including changes, in real-time using Android and iOS devices.

What's more, mobile geofencing can be configured to track their court check-in/check-out times and transmit it to agency payroll systems.

