## **FW** SUPERVISION

# Remote Check-In

#### **Better Tools. Better Outcomes.**

Allowing clients to check in remotely to replace or supplement face-to-face contacts, is proven to increase accountability and improve outcomes.

- » Evidence-based, rewards low and medium risk clients for positive behavior.
- » Secure telephone IVR, mobile phone or webbased check-in options, available 24/7 to reduce disruption of daily activities.
- » Captures status updates and automatically notifies clients of outstanding conditions and upcoming appointments.
- » Officer management portal with condition tracking, real-time access to case file, check-in history, case notes and robust reporting.
- » Automated workflow to efficiently manage large caseloads.
- » Automated phone/text notifications and conversational texting for real-time client communications.
- » Integrated video chat.
- » Client pay funding option allows for a true no-cost-to-the-agency solution.
- » Eliminate administrative workload through tight integration with existing agency case management tools





### **Improve Accountability**

Real-time out-of-compliance notifications enables Officers to hold clients more accountable.

#### **Improve Compliance**

Ease-of-use and 24/7 access for clients results in compliance rates consistently in excess of 95%.

#### **Improve Officer Efficiencies**

Digitally captures address, phone, and employment changes. Generate merge letters and documents with corresponding case notes for multiple clients with a single click. Focus on action items and exceptions.

Contact us today at 866-225-1394.