

Appointment Management

Better Tools. Better Outcomes.

Reduce the cost of Failures-to-Appear by automating appointment notifications and reminders via phone or text messages.

With the FW | Supervision *Appointment Management* module, agency supervision staff can generate client appointments, automate notification reminders, and track event outcomes.

Appointments can be data entered or imported from external systems for upcoming events, special conditions and more.

Notifications can then be scheduled for single or reoccurring events.

Detailed reporting, multi-language, and text-to-speech support are included. Feedback options are available, and the system can be connected to your or our call center. The solution includes easy billing, pay-as-you-go fees, and automated data transfer.

Cost Effective Automated Communications

- » Initiate appointments and send automated phone and/or SMS text messages to remind clients of court dates and appointments.
- » Use for other notifications, such as delinquent fines and fees or registration reminders.
- » Fully staffed call center provided by FieldWare to handle call back support or make calls on behalf of the agency when a live agent contact is preferred.

www.fieldware.com



Enables Evidence-Based Practices

FieldWare solutions support evidence-based practices (EBP) initiatives and are designed to reduce administrative workloads.

Lower Internal Costs & Increase Compliance

Increases in compliance substantially impacts the availability of agency supervision resources and reduces internal costs.

Efficiency through Automation

Whether using automated or live agent contacts, all outcomes are available online for easy access and real-time exception reporting.

Integration with Other FieldWare Services

By combining the solution with automated telephone reporting and/or FieldWare's Fee Management services all activity can be managed using an integrated web interface.

Contact us today at 866-225-1394.