Smart Scheduling

Court Notifications

Using manual processes to deliver court notices to officers is time-consuming and costly. Using a centralized solution like FW | Workforce that coordinates court notifications with officer's schedules saves time, increases attendance accountability, and decreases overtime for unnecessary court appearances.

Decrease Court Admin Time and Cost

With FW | Workforce, court notifications can be data entered using the companion FW | CourtNotify application or received via the solution's API from external case management systems. Notifications include each case's logistical, defendant, and offense details, as well as whether to appear, standby or disregard a previous notice.
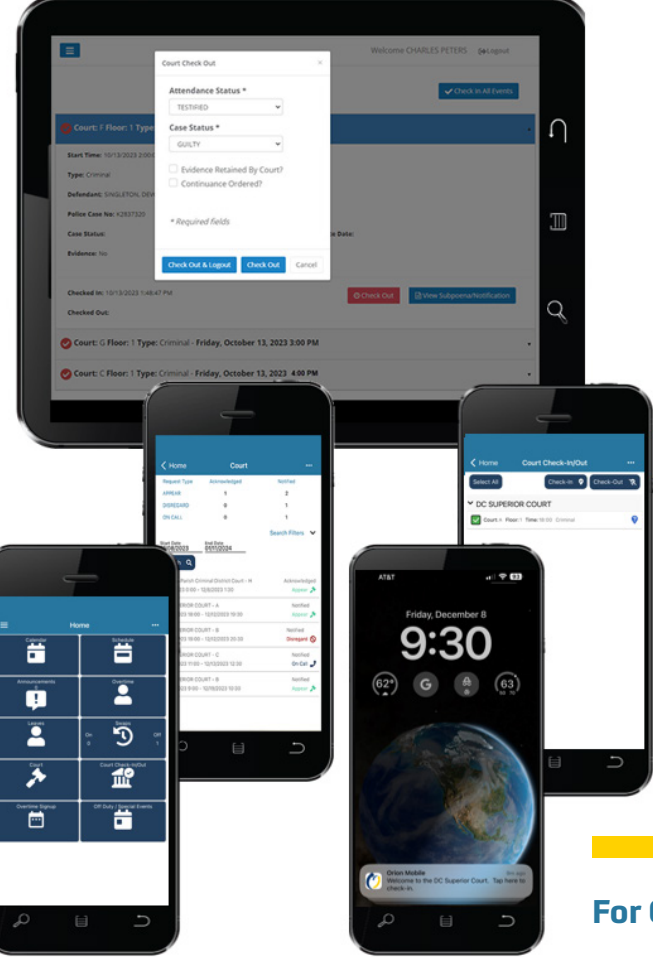
Receive Real-Time Court Notices

Officers receive notifications via their FW | Workforce account, agency email, or by using the companion Workforce Mobile app on iOS or Android devices. Embedded acknowledgment links enable quick time/date stamped receipt verification for reporting and auditing purposes. Court events are displayed on officers' home screens, calendars, and shift rosters. Scheduling conflicts are flagged with the ability to submit continuation requests to supervisors.

Increase Attendance Accountability

Automatic email notification reminders are sent to officers that fail to acknowledge their notice receipt after defined time periods. Email reminders can also be sent to officers days before scheduled events. Supervisors and court liaisons can view officers' past, current, and future notifications based on multiple search filters. What's more, they can acknowledge notifications on behalf of officers when unique circumstances occur.

Court Event Requests screen showing:

	Name	Case Type	Court Location	Case Number	Request Type	Current Status	Continuance	Conflict	Scheduled	Days to Court
☐	COREY CHADBOURNE	Criminal	DC SUPERIOR COURT - L	123454	ON CALL	Acknowledged		☐	7/26/2024 9:00 AM	0
☐	MARK NEWMANN	Criminal	DC SUPERIOR COURT - L	123454	APPEAR	Acknowledged		☑	7/26/2024 9:00 AM	0
☐	JAMES WATERS	Criminal	DC SUPERIOR COURT - L	123454	APPEAR	Notified		☐	7/26/2024 9:00 AM	0
☐	JAMES WATERS	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Notified		☐	7/26/2024 1:00 PM	0
☐	ALEXIS FALCON	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Acknowledged		☑	7/26/2024 1:00 PM	0
☐	MICHAEL BENZ	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Acknowledged		☐	7/26/2024 1:00 PM	0
☐	MARK NEWMANN	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Acknowledged		☑	7/26/2024 1:00 PM	0
☐	ELISABETH REID	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Acknowledged		☐	7/26/2024 1:00 PM	0
☐	ASHTON GARDNER	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Acknowledged		☑	7/26/2024 1:00 PM	0
☐	SUSAN BROWN	Criminal	DC SUPERIOR COURT - B	A2663	APPEAR	Acknowledged		☐	7/26/2024 1:00 PM	0
☐	CELINA TAYLOR	Criminal	DC SUPERIOR COURT - C	2023-412	APPEAR	Notified		☐	8/16/2024 9:00 AM	21 days to go
☐	ELISABETH REID	Criminal	DC SUPERIOR COURT - C	2023-412	DISREGARD	Notified		☐	8/16/2024 9:00 AM	21 days to go
☐	THOMAS GOODWIN	Criminal	DC SUPERIOR COURT - C	2023-412	APPEAR	Notified		☐	8/16/2024 9:00 AM	21 days to go
☐	MARK NEWMANN	Criminal	DC SUPERIOR COURT - C	2023-412	APPEAR	Notified		☐	8/16/2024 9:00 AM	21 days to go
☐	COREY CHADBOURNE	Criminal	DC SUPERIOR COURT - C	2023-412	ON CALL	Notified		☐	8/16/2024 9:00 AM	21 days to go
☐	JAMES BLANCHE	Criminal	DC SUPERIOR COURT - C	2023-412	APPEAR	Notified		☐	8/16/2024 9:00 AM	21 days to go

CourtNotify Attendance is an add-on solution designed to track officers' court attendance times and event results. Policy rules can be applied to ensure that officers are not checking in too early or remaining too long once events are completed. Saved attendance data can be submitted to payroll systems and used for analytical reporting.

Workforce Mobile app enables officers to receive court notifications in real-time on Android and iOS devices. Mobile receipt confirmation acknowledgments are saved in the FW | Workforce system and can be viewed by all agency users. In addition, mobile geofencing can be configured to track and report officer courthouse check ins/outs to payroll systems.

For Officers

» Receive notices via system home screen, agency email, and/or iOS or Android mobile devices

» Acknowledge notice receipt individually in bulk

» View court events using multiple filters

» Submit continuance requests

» Print event notifications

» Geofenced court attendance times with Workforce Mobile companion app or entered via add-on CourtNotify Attendance

For Administrators

» Manual case detail entry or integration with Court Case Management Systems

» Configurable notice types

» Send notices to individual officers or officer groups

» View officer conflicts

» View time/date stamped acknowledgment of officer's notice receipt

» Send/receive officer notes with each case

» Time/date stamped notification history logs

» Enter acknowledgment exceptions for officers

» Role-based permissions

Benefits

» Reduce overtime costs for unnecessary court appearances

» Decrease costs for subpoena administration and coordination

» Increase officer's court attendance accountability

Contact us today at 866-779-1689.

GSA Contract Holder
Contract # 47QTCA22D0032

FW FieldWare