

# Smart Scheduling

## **Staffing Management**

Staffing public safety personnel 24/7/365 can be a time-consuming balancing act that requires qualified employee availability and compliance with union and agency policies. Using a centralized solution like FW | Workforce to forecast staffing levels and recommend cost effective assignments based on agency criteria improves staffing management while minimizing cost.

#### **Intuitive Shift Rosters**

With FW | Workforce, flexible shift roster views are displayed based on entered criteria – like organization, shift, and date. On-duty assignments and events types, such as overtime, leaves, court, and training, are color-coded for easy identification. This includes real-time viewing of on-duty personnel and those

Location	Assignment 🖳	Name 🗾	Badge 星	Rank 🔽	Shift -	Start 🖳	End 🔽	Туре	HRS 🖳	Comme
E AMERICA PD \ PATROL \ GOLD HILL										
GOLD HILL	POLICE OFF	SCHNUR, DUSTIN	005747	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL	POLICE OFF				SWINGS	2:00 PM	12:00 AM		10	
GOLD HILL	POLICE OFF				SWINGS	2:00 PM	12:00 AM		10	
GOLD HILL (VEH)P0135G	POLICE OFF	MONTOYA_MATTHEW	004026	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL	POLICE OFF	KERFOOT, JESSE	006608	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL (VEH)P0115G	POLICE OFF	WALLICK, WILLIAM	005694	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL (VEH)GEN601 \ (VEH)P1026	POLICE OFF	NEWMANN, MARK	006374	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL	POLICE OFF	PETERS, CHARLES	005988	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL (VEH)P0137G	POLICE OFF	SCOTT, PETER	001513	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL (VEH)P0138	POLICE OFF	BOSCH, CODY	005711	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL (VEH)P1027	LT	WATERS, JAMES	001516	LIEUTENANT: 4:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL	PATROL	ADMIN, ORION	000001	SERGEANT: 99 :	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL	PATROL				SWINGS	2:00 PM	12:00 AM		10	
GOLD HILL	PATROL	BROWN, TYLER	005954	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
GOLD HILL	PATROL	RETZLAFF, VENISHA	004928	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	REG	10	
		COURTNEY, RENEE	006016	OFFICER: 6:	SWINGS	2:00 PM	12:00 AM	CONT SICK	10	Tested positive for
(VEH)P0137G		SCOTT PETER	001513	OFFICER: 6:	SWINGS	12:00 PM	2:00 PM	ON CALL SWORN	2	Staffing shortage.

with trades or scheduled days off.

Rosters display employees' skills and work locations using agency-defined codes. Employees with assignment issues are highlighted with the ability to view details. Comments can be entered for multi-organizational viewing.

## **Visual Alerts Enable Staffing Efficiencies**

Color-coded alerts prompt staffing managers to backfill unplanned vacancies when levels fall below minimum. Names of qualified employees are presented in a sorted order based on agency policies rules. This enables staffing gaps to be filled while minimizing the financial impact. As positions are filled or vacated, real-time roster updates display start and end times.

## **Easily Manage Scheduling Changes**

Staffing managers use drag and drop tools to quickly make assignment changes and backfill vacancies.

Time changes, unplanned leave-time, overtime and operational equipment assignments can be made directly from rosters.

Roll call check-in and check-out screens enable supervisors to log actual arrival and departure time.

On-duty time worked, authorized scheduling changes, and approved events, are displayed on rosters and saved within each employee's online timesheet.

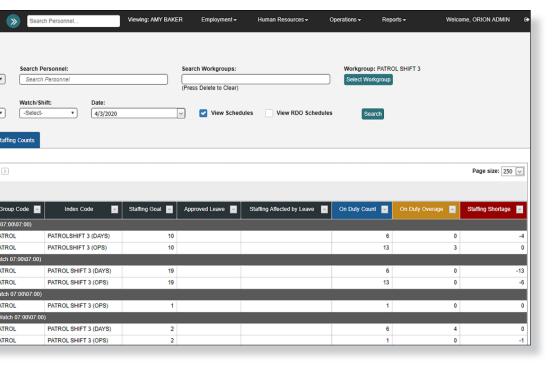
#### **Benefits**

- » Increases staffing management efficiencies
- » Saves time filling vacancies with qualified personnel
- » Controls overtime and fatigue risks based on agency criteria

### **Staffing Management**

- » Forecast staffing counts against required levels with warning thresholds
- Drag and drop assignment capabilities based on:
  - Time of assignment
  - · Employee's schedule
  - Current time to end of assignment
  - Current time to end of employee's schedule
  - · Custom start / end times
- » View rosters in real-time with on-duty personnel and those with approved PTO, OT, training, trades, off-duty, and court events

- » Push notifications to agency email and mobile devices
- » Vacancy backfills with qualified personnel based criteria
- Fatigue alerts based on criteria
- » Shift time changes, unplanned leave and overtime entries from rosters
- » View real-time employee calendars in multiple formats
- » View gaining and losing depts. when personnel reassigned
- » Tracks roll call check-ins and check-outs, call signs, vehicle and radio IDs



Scheduling screens
with real-time staffing
counts compared against
required levels enable
at-a-glance viewing of
vacancy gaps. It's ideal for
proactive reassignment
planning that can achieve
minimum staffing levels
while controlling overtime

Contact us today at 866-779-1689.



