

# Enhancing CAD

*Manually updating personnel and equipment data in CAD systems for multiple agencies is labor intense. Thanks to the centralizing efficiencies of Workforce Management PLUS, your integrated CAD system can automatically receive personnel, operational equipment, and scheduling data from multiple agencies ... all in real-time.*

## Single Source of Workforce and Resources Data Delivery

When *Workforce Management PLUS* is integrated with your CAD solution, it automatically receives personnel, equipment, and scheduling data from multiple agencies in real-time. What's more, your CAD system automatically remains synchronized with continuously changing resource data -- such as personnel that have been promoted, acquired new certifications, changed radios or have pre-assigned vehicles.

## Automated Scheduling and Equipment Updates

Thanks to its centralizing efficiencies, *Workforce Management PLUS* manages concurrent log-ins, agency lookups and security groups for your CAD system. You can centralize provisioning processes for personnel, equipment and security roles -- regardless of the number of individual agencies or diverse organizational rules. As a result, administration time is saved and personnel access is more securely controlled.

Scheduling and staffing assignments managed in WMP by different agencies are automatically



sent to the integrated CAD system. Planned rosters are sent to CAD automatically during shift changes and any updates that affect the current status of a position, person, unit, or equipment items is sent in real-time. Each time a unit goes on-duty, your dispatchers have up-to-date, vital information about the unit's personnel and equipment.

## Automated Updates Using Your Rules

*Workforce Management PLUS* automatically ensures that the right resources are being dispatched to any given incident. Once configured with your rules, PLUS sends shift rosters, personnel and equipment data that enforces your staffing and equipment standards.

As changes happen, PLUS validates that the data sent to your CAD solution meets your requirements. There are no more delays, duplicate data rejections, or interruptions that require your dispatch staff to make personnel, vehicle, or radio updates.

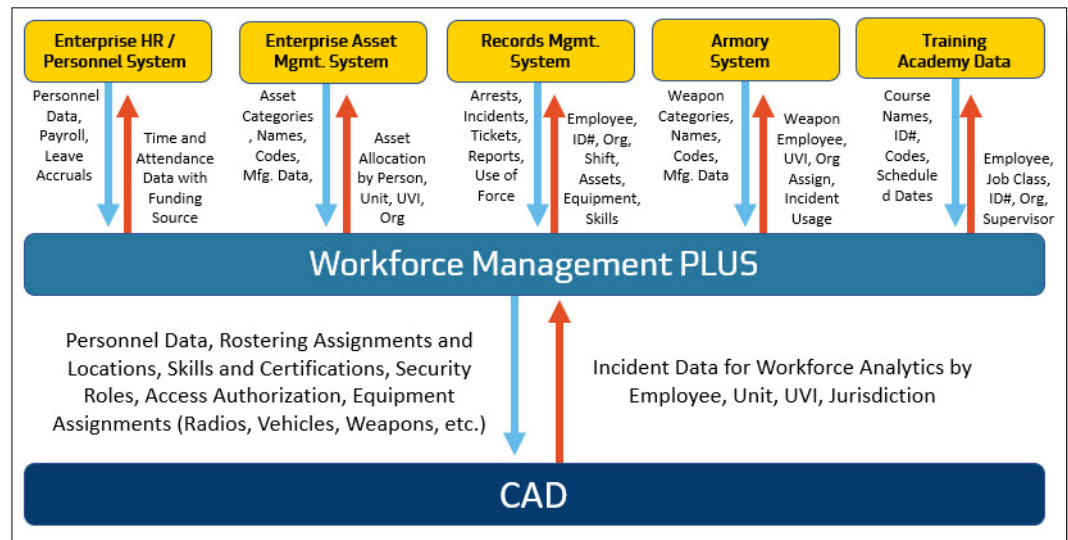
Your CAD system automatically receives real-time updates regarding equipment assignments and capabilities. Equipment is managed at the personnel, assignment and unit levels. When equipment breaks down, a replacement can be quickly reassigned and tracked. When placed out-of-service in PLUS, your CAD system is automatically updated with the replacement and its capabilities.

## Cross-Staffing of Career Personnel and Volunteers

Personnel with differing roles and job classes working in multiple agencies are easily managed in *Workforce Management PLUS*. This allows volunteers to be rostered in multiple volunteer agencies using one system. In addition, workforce assignments and equipment among different stations and jurisdictions can be managed. When one unit responds, the cross-staffed unit is placed out-of-service based on your rules.

## Workforce Analytics Using CAD Incident Data

When *Interactive Analytics* is combined with *Workforce Management PLUS*, you will have access to tools that streamline analytical reporting of employee activities. With this solution, you can use the data in PLUS or data collected from your CAD system for operational insights.



*When interfaced with Workforce Management PLUS, your CAD system will automatically receive personnel, operational equipment, and scheduling data for roll call efficiencies.*

Contact us today at 866-779-1689.

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