



Manually updating personnel and equipment data in CAD systems for multiple agencies is labor intense. Thanks to the centralizing efficiencies of Workforce Management PLUS, your integrated CAD system can automatically receive personnel, operational equipment, and scheduling data from multiple agencies ... all in real-time.

► **SINGLE DATA DELIVERY FROM DIFFERENT VIEW POINTS**

When Workforce Management PLUS is integrated with your CAD solution, it automatically receives personnel, equipment, and scheduling data from multiple agencies in real-time. What's more, your CAD system automatically remains synchronized with continuously changing resource data -- such

as personnel that have been promoted, acquired new certifications, changed radios or have pre-assigned vehicles.

► **AUTOMATED SCHEDULING AND EQUIPMENT UPDATES**

Thanks to WMP's centralizing efficiencies, it manages concurrent log-ins, agency lookups and security groups for your CAD solution. You can centralize provisioning processes for personnel, equipment and security roles -- regardless of the number of individual agencies or diverse organizational rules. As a result, administration time is saved and personnel access is more securely controlled.

Scheduling and staffing assignments managed in WMP by different agencies are automatically sent to the integrated CAD system.

Planned rosters are sent to CAD automatically during shift changes and any updates that affect the current status of a position, person, unit, or equipment items is sent in real-time. Each time a unit goes on-duty, your dispatchers have up-to-date, vital information about the unit's personnel and equipment.

INTEGRATION FEATURES/BENEFITS

- Single point of data delivery to CAD from agencies with different points of view
- Automatic roster updates directly in CAD of units, staffing, vehicles & radios
- Individual, assignment and unit level equipment tracking
- Centralized security role mgmt.
- Managed cross-staffing of career and volunteers
- Elimination of redundant data entries and potential errors
- Centralized data provisioning
- Integration with other systems, such as Fire RMS or systems managing volunteers

CONTACT US AT 866-779-1689.



▶ AUTOMATIC UPDATES IN CAD USING YOUR RULES

WMP automatically ensures that the right resources are being dispatched to any given incident. Once configured with your rules, WMP sends shift rosters, personnel and equipment data that enforces your staffing and equipment standards. As changes happen, WMP validates that the data sent to your CAD solution meets your requirements. There are no more delays, duplicate data rejections, or interruptions that require your dispatch staff to make personnel, vehicle, or radio updates. What's more, your CAD system automatically receives real-time updates regarding different agency's equipment assignments and capabilities. Equipment is tracked and managed at the personnel, assignment and/or unit levels. When equipment breaks down, a replacement can be quickly reassigned and tracked. When placed out-of-service in WMP, your CAD system is automatically updated with the replacement and its capabilities.

▶ CROSS-STAFFING MGMT. OF CAREER AND VOLUNTEERS

Personnel with differing roles and job classes working in multiple agencies are easily managed in WMP. This allows volunteers to be rostered in multiple volunteer agencies using one system. In addition, workforce assignments and equipment among different stations and jurisdictions can be managed. When one unit responds, the cross-staffed unit is placed out-of-service based on your rules.

▶ WORKFORCE ANALYTICS USING CAD INCIDENT DATA

The WMP solution includes tools that streamline analytical reporting of employee activities. It can use its own data, or data collected from integrated CAD systems to provide optimal operational insight. With this solution, you can see the story your CAD data is telling.

Flow of Workforce Data from Multiple Systems Exchanged with WMP and CAD

